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Privacy Policy

Note: This English version is provided for informational purposes only. The German text constitutes the sole legal basis.

Controller

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Data Collection on This Website

This website collects personal data exclusively in the context of contact requests.

When communicating via email or the contact form, your data (name, email address, message content) is stored in order to process your enquiry.

Contact Form

When you send us enquiries via the contact form, the data you provide (your email address, your name, the selected topic, and your message) is stored in order

 Chat



Legal Basis

Your data is processed on the basis of Art. 6(1)(b) GDPR (pre-contractual measures) and Art. 6(1)(f) GDPR (legitimate interest in the efficient handling of enquiries).

Storage Duration

Your contact data will be deleted as soon as it is no longer required for the purpose of processing and no statutory retention obligations apply.

Hosting

This website is hosted externally. Personal data collected on this website (e.g. IP addresses, contact requests) is stored on the servers of the hosting provider. Processing is carried out on the basis of Art. 6(1)(f) GDPR.

Chatbot (SerahrChat)

This website uses an AI-powered chatbot (SerahrChat) that answers questions about our products and services. When using the chatbot, the following data is processed:

- Your chat messages
- Your IP address (stored in anonymized form)
- Timestamp of the request

Data is processed on a server hosted by Hetzner Online GmbH (Gunzenhausen, Germany). To generate responses, your questions are forwarded to an AI language service (currently OpenRouter/AI21). No personal data beyond the content of your question is transmitted.



any individual.

Your Rights

You have the right to:

- Access your stored data (Art. 15 GDPR)
- Rectification of inaccurate data (Art. 16 GDPR)
- Erasure of your data (Art. 17 GDPR)
- Restriction of processing (Art. 18 GDPR)
- Data portability (Art. 20 GDPR)
- Object to processing (Art. 21 GDPR)

Right to Lodge a Complaint

You have the right to lodge a complaint with a supervisory authority. The competent authority is the State Commissioner for Data Protection and Freedom of Information of North Rhine-Westphalia (LDI NRW).

Product-Specific Privacy Policies

- [Privacy Policy — SerahrRemind →](#)
- [Privacy Policy — SerahrChat →](#)



Serahr

Prototyping for software solutions.

PRODUCTS

SerahrRemind

SerahrChat

LEGAL

Imprint

Privacy Policy

Contact

Our products are intended exclusively for businesses, freelancers, and commercial users (B2B).

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